

# CGU NSW KEY CONTACTS

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Sales Manager

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Service Manager

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## UNDERWRITING

### SME Underwriting Sales and Services

Examples include SME Business, Office, Trade Padlock, Commercial Motor, Commercial Strata.  
Please contact this team for assistance with daily transactions and enquiries.

<b>Team Phone:</b>	<b>(02) 9082 4971</b>
<b>Email:</b>	Steadfast.commercial.nsw@cgu.com.au
<b>Post:</b>	GPO Box 2005, Melbourne 3001
Elena Giannini (Team Leader)	(02) 8661 9934
Wendy Macaskill	(02) 9082 4960
Debbie Lane	(02) 9082 4958
Shaun Bradley	(02) 9082 4957
Ashley Tasses	(02) 9082 4492
Stephen Daly	(02) 8661 9977
Michael Walker	(02) 9082 4948
Eric Davidson	(02) 9082 4630
Lisa He	(02) 9082 4490

### SME Portfolio Strategy

Chantelle Falevaai-Faatoafe	0481 003 252	(02) 9082 4944
Kimmo Riihioja	0411 010 361	(02) 9082 4346
Tom Gibb	0411 010 546	(02) 8661 9978
Mark Pettett (Manager)	0498 115 713	(02) 9082 4979

### Construction & Engineering

<b>Team</b>	<b>C&amp;E.NSW@cgu.com.au</b>	<b>(02) 8661 8011</b>
Steve Najdovski	0411 010 664	(02) 8895 7302
Daniel Chad	0411 011 523	(02) 9082 4629
Tiffany Soares		(02) 8895 7305
Damla Cil	0411 012 767	(02) 8895 7307
Dey Kuzmanovic		(02) 8895 7303
Sasha Apollonvo		(02) 8661 9969
Matt Hopwood	0411 012 878	(02) 8895 7391
Craig Clarke (Manager)	0411 012 078	(02) 8895 7304

### Marine

<b>Team</b>		<b>(02) 8661 8012</b>
Tony Kulevski	0411 010 193	(02) 8895 7308
Eva Bisseh		(02) 8895 7310
Lee Poh		(02) 8895 7346
Stuart Routledge	0408 600 614	(02) 9082 4801
Toby Blakeney	0408 472 612	(02) 9082 4804
Alexandra Heckenberg		(02) 9082 4565
Dale Arnott (Manager)	0411 011 559	(02) 9082 4282

### Motor Fleet

<b>Team</b>		<b>(02) 8661 8015</b>
Jenny Vanderhorst	0411 014 193	(02) 8895 7316
Julian Baumbach		(02) 8895 7317
Pablo Lucero		(02) 8895 7318
Hunter Millar		(02) 8895 7319
Gregory Gulyas	0481 007 213	(02) 8895 7315
Phil Meli	0411 012 116	(02) 9082 4286
Bryony Caine	0411 012 209	(02) 8661 9933
Sally Hau	0417 961 566	(02) 9082 4812
Peter Gialantzis	0471 829 668	(02) 9082 4755
Mark Falwasser		(02) 9082 4699
Allan McMaster		(02) 9082 4597
Robert O'Shea (Manager)	0488 897 071	(02) 9082 4756

### Liability

<b>Team</b>		<b>(02) 8661 8017</b>
Laura Lawrence	0411 010 139	(02) 8895 7329
Brett Solway		(02) 8895 7331
Timothy Zvirblis	0405 378 384	(02) 8895 7332
Sam Fox		(02) 8895 7330
Simon Welfare		(02) 9082 4772
Tessa Freeman		(02) 8895 7330
Vanessa Hall		(02) 9082 4805
Nick Strong	0427 084 290	(02) 9082 4726
Lara Hibbett		(02) 9082 4654
Melinda Edwards		(02) 9082 4710
Jenna King	0411 011 730	(02) 9292 2695
Trevor Williamson (Manager)	0411 011 571	(02) 9082 4289

Property		
<b>Team</b>	<b>UW.Property.NSW.ACT@cgu.com.au</b>	<b>(02) 8661 8019</b>
Paul Abreu	0411 011 777	(02) 8895 7337
Richard Daley	0411 236 180	(02) 8895 7336
Thomas Ehrlicher	0411 010 689	(02) 8895 7338
Michelle Laudet	0411 010 446	(02) 8895 7340
Julie Lozinski		(02) 8895 7297
Robert Ward		(02) 9082 4806
Emma Ditchburn		(02) 9082 4471
Anthony DeBono	0408 815 942	(02) 9082 4599
Rod Ebert	0466 400 373	(02) 9082 4761
Bruno Passiano		(02) 9082 4490
Shane Brown (Manager)	0411 013 852	(02) 9082 4290

Property - Corporate		
Anna Kim		(02) 8895 7298
Spencer Pimley	0411 010 384	(02) 8661 9976
Michelle Scott		(02) 8895 7341
David Kleinhaus	0411 011 444	(02) 9088 9285

Professional Risks - Commercial		
<b>Team</b>	<b>prinswunderwriting@cgu.com.au</b>	<b>(02) 8661 8016</b>
Tim Partridge		(02) 8895 7324
Chris Milton		(02) 8895 7325
Helen Walpole		(02) 8895 7322
Gerry Power		(02) 8895 7326
Dane King		(02) 8895 7327
Karen Ha		(02) 8224 4657
Natalee Stenos		(02) 8224 4657
David Hamilton	0411 010 877	(02) 9082 4288
Errij Goenadie		(02) 8895 7314
Daniel Wicks (Manager)	0411 013 490	(02) 9082 4287

Professional Risks - Corporate		
<b>Team</b>		<b>(02) 8661 8013</b>
Lewis Patton	0411 012 421	(02) 8895 7311
Tom Ryan		(02) 9082 4926
Irene Louie		(02) 9082 4035
Katie Yu	0411 010 868	(02) 8895 7312
Daniel Wicks (Manager)	0411 013 490	(02) 9082 4287

Workers Compensation General Enquiries	
<b>Phone:</b>	(02) 9082 4648
<b>Email:</b>	WCNSWenquiries@cgu.com.au
<b>Post:</b>	GPO Box 9960, Sydney, 2001

Rural Lines (CGU Rural Centre)	
<i>Examples include Country pack, Farm Motor, Livestock and Crop</i>	
<b>Team Phone:</b>	<b>1300 137 863 ext: 24276</b>
<b>ARN Request:</b>	<b>1300 137 863 ext: 24276</b>
<b>Email:</b>	<b>uw.ric.nsw.act@cgu.com.au</b>
<b>Post:</b>	GPO Box 2005, Melbourne 3001
Debbie Collins	(03) 4373 0934
Meagan De Vaan	(03) 4373 0922
Kate Gudgeon	(03) 4373 0959
Alex Brown	(03) 4373 0975
Matthew Kelly	(03) 4373 0950
Shona Shorten	(03) 4373 0915
Luke Oxlade	(03) 4373 0948

Personal Lines	
<i>Examples include Home, Landlords, Car, Pleasurecraft</i>	
<b>Phone:</b>	13 75 44
<b>Email:</b>	cgupli@cgu.com.au
<b>Post:</b>	GPO Box 11046, Adelaide 5001

National Transport Insurance	
<b>Phone:</b>	1800 684 669
<b>Email:</b>	sydney@nti.com.au

Strata Unit Underwriters	
<b>Phone:</b>	1300 668 066
<b>Email:</b>	info@suu.com.au

Accident & Health International	
<b>Phone:</b>	02 9251 8700
<b>Email:</b>	acchealth@acchealth.com.au

CGU Travel Insurance	
<b>Phone:</b>	1800 819 996
<b>Overseas Phone:</b>	613 8680 7504
<b>Email:</b>	travel@cgu.com.au
<b>Post:</b>	GPO Box 4962, Melbourne 3001

## SUPPORT SERVICES

Payment Enquiries	
<b>Phone:</b>	1300 766 724
<b>Email:</b>	cgupac@cgu.com.au
<b>Post:</b>	Level 11/181 William St, Melbourne, VIC, 3000
<b>Cheques:</b>	GPO Box 390D, Melbourne, VIC, 3000
<b>Monthly Remittance:</b>	GPO Box 529, Melbourne, VIC, 3000

E-Commerce Support	
<b>Phone:</b>	1300 573 106
<b>Email:</b>	edi.support@cgu.com.au
<b>E-Commerce Manager:</b>	Eliay Kakkar
<b>Phone:</b>	0411 011 598 / (02) 8224 4690
<b>Email:</b>	eliay.kakkar@cgu.com.au

CGU Help (Portal Password Reset)	
<b>Phone:</b>	1300 781 780 option 1
<b>Email:</b>	cguhlpdesk@cgu.com.au

Connect PI Team	
<b>Phone:</b>	1800 128 376
<b>Email:</b>	cgupiconnect@cgu.com.au

## CLAIMS

Lodgement & Enquiries	
<b>Phone:</b>	13 24 80
<b>Email:</b>	claims@cgu.com.au
<b>Post:</b>	GPO Box 2852, Melbourne, 3001

Claims Relationship Manager	
<b>Ben Szczerbinski</b>	0411 011 292
	(02) 8661 5082
	ben.szczerbinski@cgu.com.au

If you do not have the phone number of the person you wish to speak to, please contact your Business Relationship Manager or dial 13 24 86 (13 CGU 6) and press 9 to speak to someone who will service your call. The CGU digital contact list can be accessed via this link <http://dev.cgu.com.au/contactlist>





